



Terms and Conditions

The following terms and conditions apply to the Yarra House "Refer-A-Friend" Campaign (**Campaign**).

1. In this Campaign, unless context is otherwise provided, the following words are defined as follows:
AEST means the Australian Eastern Standard Time;
Campaign Period has the meaning given to that expression at clause 4;
Rent Credit means credit put towards your Residential Fees, as specified in Table 1
Promoter means CLV Management Services Pty Limited ABN 14 132 554 708;
Referral Friend means the person specified as "Referral Friend's Name";
Residential Agreement means a residential agreement in respect of a room and, if applicable, any common facilities at Yarra House
Resident Fees means the weekly residential fee payable pursuant to a residential agreement between you and the Village.
Yarra House means Yarra House Melbourne Polytechnic located at the Melbourne Polytechnic campus Yarra Bend Road, Fairfield VIC 3078

Refer to Table 1 below for particulars of the Campaign, subject to the terms & conditions below.

Table 1

Residential Agreement Term	Rent Credit amount (Rent Credit)
36 weeks minimum	\$500 rent credit each
16 weeks minimum	\$250 rent credit each

2. Campaign only applies to residents who are over the age of eighteen currently residing at Yarra House.
3. To take part in this Campaign, you are required to provide the Promoter with details of your name, email address and apartment type along with the name, email address and contact telephone number of the Referral Friend by completing the online form.
4. The Campaign commences at **12:00pm on 15 February 2021** and closes at **11:59pm on 23 April 2021** (AEST) for 36 week minimum contracts, and **11:59pm on 10 September 2021** (AEST) for 16 week minimum contracts (**Campaign Period**)
5. By submitting your friend's details to us, you warrant that the details are correct and accurate and that you have permission from the Referral Friend to submit their details to us.
6. For you to be entitled to **Rent Credit** under this Campaign, the following conditions must be met to the satisfaction of the Promoter:
 - a) You must complete the online referral form within the Campaign Period and by no later than **11:59pm on 23 April 2021** (AEST) for 36 week minimum contracts, and **11:59pm on 10 September 2021** (AEST) for 16 week minimum contracts

- b) You must refer your friend to us before your friend completes their application as specified below;
 - a) The Referral Friend must, by **11:59pm on 23 April 2021** (AEST) for 36 week minimum contracts, and **11:59pm on 10 September 2021** (AEST) for 16 week minimum contracts:
 - i) return to the Promoter a completed and signed Residential Agreement for a minimum Residential Agreement Term of 36 weeks or 16 weeks within the 2021 calendar year; and
 - ii) have paid all associated fees and provided associated supporting documentation to the Promoter in connection with the Residential Agreement.
 - c) The Referral Friend must not be a prior resident of Yarra House at any time prior to the date of the referral;
 - d) You must be a resident of Yarra House pursuant to a Residential Agreement which is and remains current during the Campaign Period;
 - e) All Forms must be completed and submitted in legible English;
 - f) You are not entitled to refer yourself as a Referral Friend under this Campaign.
10. There is no limit to the number of persons that you may refer under this Campaign, however only one Rent Credit amount per person will be rewarded for a successful referral.
11. Where a Referral Friend is referred by more than one resident under this Campaign, only the first resident making the referral (based on the time and date that the completed Form is submitted, determined by the Promoter in its absolute discretion) will be entitled to qualify for a Rent Credit amount.
12. The Promoter will use reasonable endeavours to contact the Referral Friend within 7 business days from the date of receipt of the completed Form from you.
13. The Promoter will collect, use and store all of your details and all of the Referral Friend's details for the purposes of:
- a) Contacting your friend to discuss services provided at Yarra House by the Promoter;
 - b) Maintaining records of the Referral Friend you have referred and awards to be conferred as applicable to the Campaign;
 - c) Compiling and maintaining an internal "Opt Out" register of Referral Friends who indicate to The Promoter that they do not wish to hear about the services of the Promoter;
14. Please refer to Campus Living Villages' Privacy Policy which can be found online at: www.campuslivingvillages.com
15. The Promoter shall notify residents who qualify for a Rent Credit. Residents that are not eligible or not entitled under this Campaign shall not be notified.
16. The entitlements pursuant to the Rent Credit are not transferable, refundable or redeemable for cash and cannot be used or redeemed in conjunction with any other offer or promotion offered by the Promoter.
17. The Promoter reserves the right at any time during the Campaign Period to:
- a) change the terms and conditions of this Campaign; and
 - b) withdraw the Campaign;
18. All friends you refer under this Campaign must be people you actually know and the friend must have consented to the disclosure of personal details. Spamming or solicitation of friends for the purposes of participating in this Campaign will not be tolerated and may result in both you and your friends being disqualified from the Campaign and the Promoter reserves its rights to take further disciplinary action against you and/or the friend. The Promoter further reserves the right to cancel an entitlement a Rent Credit awarded to you by the Promoter, at its absolute discretion, at any time after the

Campaign Period or the entitlement being awarded to you.

19. Fraudulent information, behaviour or other improper use of the Campaign or any entitlements granted under this Campaign (in the reasonable opinion of the Promoter) may result in (without limitation) the cancellation of your Rent Credit, or your suspension from Yarra House and/or termination of your Residential Agreement.
20. This Campaign cannot be used in conjunction with any other campaign promoted by the Promoter at Yarra House.
21. These terms and conditions are governed by the laws of the state of Victoria.
22. The Resident acknowledges and agrees that the Promoter shall not be liable to the Resident for:
 - a) late, lost, misdirected, incomplete or incorrect entries; and
 - b) any financial or legal implications (or otherwise) that may arise from the prize winnings. Independent financial, legal or other professional advice should be sought.
23. The Promoter reserves the right to take appropriate legal action against you and/or the Referral Friend(s) if you violate the terms and conditions of this Campaign.
24. To the extent permitted by law, under no circumstances will the Promoter be liable to you or the referral friend for any direct, indirect, consequential, exemplary, incidental, special or punitive damages arising out of or in connection with you and/or the Referred Friends' participation in this Campaign, even if the Promoter has been advised of the possibility of such damages.